

Infinet Cloud Knowledge Base

Welcome to our support portal! You'll find loads of detailed information covering all aspects of our payroll solution including specific topics on AU, NZ and UK jurisdictions. The best way to find an answer for your question or problem is to use the search above. Alternatively, you can browse the entire knowledge base using the links on the left.

Recently Updated

- [AU JobKeeper Extension](#)
- [AU JobKeeper Automation Update](#)
- [Custom Leave Accrual Types](#)
- [AU JobKeeper Start and Finish Fortnights](#)

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Step by step guides

- [UK Auto-Enrolment Pension Contribution Rates Uplift](#)
- [Leave Request Adjustment \(and Reversal\) Guide](#)
- [Single Touch Payroll \(STP\) Guide](#)

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Need more help?

- [Tax Calculation links](#)
- [Contact Support](#)

Service Status

NetSuite	OK
STP - AU ATO	OK
myIR - NZ IRD	OK
RTI - UK HMRC	OK